

Memberships

Frequently Asked Questions

Q: Why should I become a Discovery Center member?

A: Members enjoy free and unlimited admission and exclusive benefits all year long at an affordable price. A Family membership pays for itself in just two visits. If you're passionate about lifelong learning and helping children develop critical thinking skills, you'll love the Discovery Center. You can be a valuable partner and help sustain an exciting environment for Idaho residents that is informed, enlightened, scientifically literate and loads of fun!

Q: How do I become a member or renew my membership?

A: Purchase or renew your membership <u>online</u>, visit the Discovery Center at 131 Myrtle Street, Boise or call (208) 343-9895.

Q: Can I purchase a gift membership for someone else?

A: Yes! This is the perfect gift for lifelong learning. Simply purchase a gift membership online, or call us at (208) 343-9895. Gift membership forms are also available at our reception desk.

Q: What is the length of a membership term?

A: Memberships are active for a full calendar year from the date of purchase. If you're renewing your membership, your current membership will be extended for a full year. There is never a penalty for renewing early.

Q: What is considered a "family" for a family level membership?

A: A "Family" is defined as two adults and all children (under 18 years of age) residing in the same household.

Q: When will I receive my membership card?

A: There are two options for membership cards: a digital membership card, which you can download to your phone, or a physical card which can be obtained at the Center or mailed to you if you join online. Either format provides the ASTC Passport Program travel benefit that may be used for free or discounted admissions at more than 300 science centers and museums throughout the world.

Q: Do I need my card to visit the Discovery Center?

A: Yes, when you visit, we will ask to scan either a plastic membership card or the digital app on your phone.

Q: Can I give my membership card to others to use?

A: Discovery Center memberships and member benefits are not transferable to other individuals or organizations. Cards may not be shared with friends or relatives for admission.

Q: Can my nanny or babysitter be admitted under my membership?

A: An Add-On Member can be added to any membership for \$20, perfect for a nanny, cousin or other individual.

Q: What other museums honor my Discovery Center membership?

A: Your membership includes ASTC travel benefits: free or reduced admission to 300+ science centers and museums worldwide! There are two restrictions to this rule: 1) the museum must be at least 90 miles AWAY from the Discovery Center and 2) the museum must be at least 90 miles AWAY from your home address. Please check the ASTC Passport Program list of participating science centers and museums at astc.org before you visit, as the list of participants does change annually. It's also a good idea to call the museum or science center you're planning to visit in advance to avoid any blackout dates or restrictions.

Q: Is my membership refundable?

A: Memberships are not refundable.

GETTING THE MOST OUT OF YOUR MEMBERSHIP

Q: How can I replace my lost membership card?

A: Replacement cards are available at our front desk or by phone at (208) 343-9895. The digital membership card lives on your phone.

Q: How can I update my member account information?

A: To continue to receive all of your membership benefits, visit us at the Center, email us at membership@dcidaho.org or call (208) 343-9895 ext 236 to update account information.

Q: How do I hear about upcoming events and updates?

A: Stay in the loop by subscribing to our email service and <u>like us on Facebook</u>. You can also check What's Here on our <u>website</u>. If you have signed up but are not receiving our emails, be sure to check your spam settings.