

JOB TITLE: Floor Associate - The Fans Strike Back -
REPORTS TO: Education Director
STATUS: Seasonal/Contract
ROP: \$15/hr



DISCOVERY
Center of Idaho

SCHEDULE:

February 27, 2023 - August, 28, 2023

15-20 hours/week

GENERAL DESCRIPTION:

Discovery Center of Idaho's (DCI) mission is **to inspire lifelong interest and learning in science, technology, engineering and math (STEM)**. DCI serves its mission by developing, maintaining, and presenting interactive science exhibits as well as providing on- and off-site educational programs designed for multi-generational audiences.

FLOOR ASSOCIATES ARE IMPORTANT:

The Discovery Center of Idaho inspires young and old alike through positive experiences with our 120+ hands-on science exhibits. Floor Associates make these experiences possible by providing visitor support for our green-screen photo interactive as part of *The Fans Strike Back* Exhibition, helping us realize our revenue goals by converting customer interactions to greenscreen photo sales, and by providing exceptional customer service for each of our visitors during their time on the exhibit floor.

TYPES OF JOBS YOU MAY HAVE HAD BEFORE:

- Photographer
- Sales
- Visitor Services Associate
- Retail Sales Clerk
- Customer service representative

DAILY DUTIES:

- Interact with and take photos of guests in front of our green screen photo opportunity
- Help realize revenue goals by converting customer interactions into greenscreen photo sales
- Maintain photo paper supply for photo printer
- Process payment via Square
- Interact & engage with guests in *The Fans Strike Back* exhibition galleries

QUALIFICATIONS:

- Star Wars fan
- Ability to remain flexible, adaptable, and energized in a fast-paced, ever-changing environment
- High standards for professional conduct when working with visitors, staff and volunteers
- Excellent customer service skills and comfortable engaging with youth and adult visitors
- Motivated, self-starter who has outstanding time-management skills
- Naturally takes a solution-oriented approach to challenges
- Must be able to pass a background check

WHAT WE CAN OFFER YOU:

- The ability to take ownership of your position
- One of the most fun and unique places to work in the Treasure Valley

To apply, please email a copy of your resume and a cover letter to
education@dcidaho.org with
Floor Associate position in the subject line. Open until filled